



Touring Park Rules

- 1. Arrival & Departure Times** – The normal Arrival Time is 12pm, and departure is 11am, unless by prior arrangement.
- 2.** Late Arrivals should park in the Late Night Bay and report to Reception the next morning, at 9.00am
- 3.** All visitors must REPORT to Reception on arrival. If closed please follow instructions posted on the Reception Door. All visitors must sign the visitor book.
- 4. Water** – water is a very expensive commodity – do not waste it. Do not wash cars or caravans on site. Taps for your use are located on your allocated pitch (if you booked a pitch with water) or are located in/outside the Service Cabins. Children MUST NOT use the taps without adult supervision. Children and pets are not to play near the tap positions on unoccupied pitches. All water is drinking water and is metered.
- 5. Electricity** – Electric hook-up points are 10 amp rated. It is unlikely that a modern domestic kettle or electric fan fire will work successfully.
- 6. Plants and Trees** – Plants and Trees must not be touched or disturbed. Children and Dogs are not to go through the rows or beds.
- 7.** Pets are NOT allowed in the toilets, showers, washing up area or laundry, but are allowed in the bottom service cabin to use the pet shower.
 - i. You must not bring any pets or animals when you visit the park except the following:
 - Not more than 2 dog(s) (but none from any of the breeds subject to the Dangerous Dogs Act 1991).





- Not more than 2 domestic cat(s).
- ii. Nothing in these park rules prevents you from bringing an assistance dog to the park if this is required to support your disability and Assistance Dogs UK or any successor body has issued you with an Identification Book or other appropriate evidence.
- iii. Dogs must be kept on leads at all times whilst in the Park. Always clean up after your pets – wrap it up first and put it in the bins provided. Dogs must not be left unattended. Vicious or aggressive dogs will be asked to be removed from the site.

8. Vehicles – The Speed Limit is 5 mph and this must not be exceeded. Vehicles must be driven with care at all times, and be legally allowed to be driven on roads. Only one vehicle per pitch is allowed to be parked on the touring field. There is car parking near Reception for additional cars, but there are to be no more than 2 cars per pitch. Vans and commercial vehicles are not allowed on the touring field other than for loading/unloading and must be removed from the Park once loading/unloading has been completed.

9. Litter – Litter is to be disposed of responsibly. The bins provided around the park are only to be used for domestic use. Large items such as wind breaks, tents, gas bottles, electrical items and white goods are NOT to be deposited in the bins, but taken home with you. Please first WRAP rubbish in old bags and then dispose into dustbins distributed around the site or in the large bins behind Reception. Kloofs Caravan Park operates a recycling policy. Therefore please Recyclewaste in the bins around the site, or use the appropriate bins behind Reception.

10. Open Fires are forbidden. BBQs are allowed, but not on the grass. Please use the brick built BBQ stands provided on most pitches. For pitches without BBQ stands, please ask in reception for something to protect the grass if required.





Don't break any trees, or attempt to burn them. Please ensure all BBQ remains redispersed of safely in the allocated area provided in the bin units around the site. Do not dispose of remains in the hedgerows or the main rubbish bins as this poses a FIRE risk.

11. Smoking Is Not Permitted in any building, specifically, but not limited to, the shop, campers lounge, toilets, showers, kitchen or laundry.

12. Clothes/laundry lines are not allowed on the touring field. Small rotary clothes lines are permitted for the likes of drying towels and small ad hoc items. General laundry is not to be dried on the park.

13. Ball Games or other throwing games are not allowed around units. There is a designated area for ball games; dogs are NOT permitted in this area except for access to the dog walk area.

14. Children under 7 years of age must be accompanied by a responsible person when visiting the toilets and showers, the launderette or washing up area. Children are not permitted to be a nuisance, annoy, or loiter around other camper's units, nor are they permitted to play, walk or cycle through pitches whether they are occupied or not. It is solely the parent's responsibility to supervise their children when playing near or on the play equipment.

15. Groundsheets must be lifted every third day.

16. Chemical Toilets and wastewater must be emptied in the designated area provided. The cold water at these points is NON-POTABLE and not suitable for drinking.

17. Quiet Hours are from 10.00 pm to 7.00am. Volumes of musical instruments, TV's, radios, etc., must always be quiet enough so as not to cause any nuisance, undue noise or disturbance to others around the park. These extend to the



📍 Kloofs Holiday Park, Sandhurst Lane, Whydown Road, Bexhill-on-Sea TN39 4RG

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behaviour of pets and animals. All noise must be silenced by 10.00 pm. All under 18's are to return to their pitch by 10:00 pm.

18. Air Conditioning Units and Generators are not permitted on the park.

19. Shop hours are 08:00 to 19:00 from May to September (the Summer Season). From October to April the opening hours are 09:00 to 16:00 (the Winter Season). Please note the shop is not open outside these hours.

20. Facilities - during the winter season, the Lower Service Cabin will be closed.

21. Bicycles and Scooters must be ridden with due care and attention so as to not have an accident or cause an accident or damage with other visitors, vehicles, units or property. Specifically they must not be ridden at speed, particularly down the hill to the touring park.

22. Emergency Services can be called via reception or private phone. In ALL cases, Kloofs Reception should be notified immediately so the appropriate support and direction can be provided when the services arrive.

23. Departure - At the end of your stay, please ensure you take all belongings with you and vacate the pitch by 11am. All rubbish is to be disposed of in the bins provided. You are not permitted to leave or dispose of non-domestic items such as furniture, wind breaks and BBQ's. Anything left behind (including your caravan, any awning, tent or vehicle) may be disposed of by us. We will give you 14 days' written notice of our intention to do so using the last postal or email address you have given us, unless in our reasonable view the goods you have left have a total value of less than £100 in which case we will not give you notice and may dispose of the goods immediately. We will account to you for the proceeds of any sale, less our reasonable expenses. Kloofs Holiday Park will not have any other responsibility for anything that has been left behind.





24. Caravans are not to be maintained, serviced or repaired on the pitch. If you are arranging for any maintenance work or repairs on your Caravan, please inform Reception with at least 72 hours' notice so that appropriate arrangements may be made. We will refuse admittance to all unknown or unexpected traders or visitors, and all contractors are to report to reception before going on to site. External Maintenance must not Be performed on a pitch and will require the unit to be moved to the car park area for work to commence, whether attempted by you or a trader.

25. Kloofs Management does not accept responsibility for loss or damage to person or property by visitors to the Park, whether arising from accident, theft or otherwise, unless this has been caused by our negligence.

26. Admission is by permission of the Kloofs Holiday Park. No person under the age of 18 is allowed to camp on the Park unless accompanied by a responsible adult over that age. Kloof's Holiday Park reserves the absolute right to refuse admission to any person. All persons under the age of 18 are the total responsibility of accompanying parents or adults and must be supervised at all times whilst at Kloofs.

27. Holiday use only – Leadstone Holiday Park is for the purpose of holidays and is not to be used as a base to commute to work. Anyone attempting to do so will have their booking cancelled.



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28. Behaviour – All our visitors must adopt the following standards of behaviour for themselves and their party:

- To act in a courteous and considerate manner towards anyone visiting, using or working on your caravan or the park including us, our staff, other customers of ours and users of other caravans and accommodation.
- To supervise children properly so that they are not a nuisance or danger to themselves or others.

Not to:

- commit any criminal offence at the Park or use your caravan in connection with any criminal activity.
- commit any acts of vandalism or nuisance.
- use fireworks.
- keep or carry any firearm or any other weapon at the Park.
- use any unlawful drugs.
- create undue noise or disturbance.
- carry on any trade or business at the park.
- permit anyone who is to your knowledge on the Violent and Sex Offender Register (or any register which succeeds this) to use or visit the caravan or park.



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29. Park Rule Breach – If you or any member of your party is in serious breach of your obligations under these Rules and the breach is capable of remedy, we will give you a formal written warning, specifying the breach and asking you to remedy the breach within a reasonable and specified time. If the breach is not capable of remedy or you fail to remedy it as required, then we may require you to leave the park on such notice (if any) as is reasonable in the circumstances. No refund will be due if you are required to leave the park.

30. Photographs – From time to time we may take photographs on and around the Park for publicity purposes. It is possible that you, your family & your guests or your property may be included in those photos, and you agree to allow us to use them for our marketing purposes. Please make sure that you let family & guests know. If you or anyone in your party do not wish to be included in official photography, then please contact Reception.

31. Kloofs Holiday Park reserve the right to vary these regulations.



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